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All-Digital Network Brings Faster Internet Speeds, More HD Channels for Charter Customers in Southern California

Industry-leading suite of services now called Charter Spectrum

IRWINDALE, Calif. – Following up its recent move to an all-digital network, Charter Communications (NASDAQ: CHTR) is doubling Internet speeds, boosting its high-definition (HD) channel lineup and rolling out a new top tier of services for customers in Southern California.

The new suite of digital services titled Charter Spectrum includes a jump in Internet speeds from 30 Mbps to 60 Mbps for most customers at no additional cost. Customers are also gaining access to more than 200 HD video channels and advanced voice service that includes unlimited nationwide calling.

The company's flagship Internet speeds are now 20 times faster than standard DSL, and the HD channel lineup is the largest available from any video services provider in the market.

"Charter is committed to improving the customer experience," said Charter President and CEO Tom Rutledge. "That starts by providing the best voice, TV and Internet services possible at the greatest value to our customers. Charter Spectrum represents the best of the best in our industry."

Charter first began its local move to an all-digital network in August 2013 with a project focusing on customers in Glendale, Burbank and Long Beach. The second phase of the plan began in March 2014 and concluded this month, bringing the all-digital upgrade to dozens of additional communities across Southern California.

The improvements are part of \$271 million in recent capital investment to Charter's California operations. In all, the company is investing more than \$2 billion in its national network and is committed to moving to an all-digital platform across its entire 29-state footprint by the end of 2014.

By removing older analog signals from its network, Charter is freeing a significant amount of bandwidth that is being used to provide more digital HD channels, faster data speeds and enhanced voice capabilities.

“This is Charter making good on our promises,” said Wally Bakare, vice president and general manager for Charter’s California market. “When we asked customers to make this all-digital journey with us, we said there were great things on the horizon. Now, we’ve arrived at that destination. The Internet is faster, the selection in programming is greater and the value we are able to provide to customers is so much better.”

Charter Spectrum Internet™ plans now start at 60 Mbps, enabling customers to simultaneously stream videos, download music and more without sacrificing Internet performance. Internet modems are provided free of charge.

In addition to more than 200 HD channels, Charter Spectrum TV™ features instant access to more than 10,000 On Demand choices, including 2,000 HD offerings and 3D movies. The downloadable Charter App enables customers to watch more than 100 live channels on their mobile devices anywhere in their home. Charter customers can also take more than 40 networks on-the-go with their computers and mobile devices.

Charter Spectrum Voice™ provides unlimited local and long distance calling in the United States, Canada, Puerto Rico, Guam and the Virgin Islands along with free 411 calls. The service includes voicemail and 13 popular calling features such as call waiting and call forwarding – all without the added fees charged by the phone company.

Charter service requires no long-term contracts and is backed by a 30-day money back guarantee.

Customers may visit www.charter.com/digitalnow to print a copy of their updated channel lineup or call 1-888-GET-CHARTER (1-888-438-2427) for more information.

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About Charter

Charter (NASDAQ: CHTR) is a leading broadband communications company and the fourth-largest cable operator in the United States. Charter provides a full range of advanced broadband services, including advanced Charter TV® video entertainment programming, Charter Internet® access, and Charter Phone®. Charter Business® similarly provides scalable, tailored, and cost-effective broadband communications solutions to business organizations, such as business-to-business Internet access, data networking, business telephone, video and music entertainment services, and wireless backhaul. Charter's advertising sales and production services are sold under the Charter Media® brand. More information about Charter can be found at charter.com.

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